



Independent Living Services of Simcoe County & Area
POLICIES AND PROCEDURES - OPERATIONS MANUAL

CATEGORY: Administration

2.1 Accessibility Policy

POLICY STATEMENT

Independent Living Services (ILS) is committed to make every reasonable effort to ensure that our goods and services are provided in a manner that takes into consideration a person's disability, whether physical or other.

As a minimum, ILS will provide training as required under legislation to all persons to whom this policy applies, as soon as practical after an individual assumes this responsibility. Applicable personnel will be trained and updated in policies, practices, and procedures that affect the way goods and services are provided to people with disabilities.

Approved:	September 2011
Revised:	January 2015
Reviewed:	Annually - December
Related Documents	*
